

Return form

Print this form, fill it out, and enclose it with your return shipment.

Personal information

Name:	Order number:
Address:	Date purchase:
Postal code:	Date return:
City:	
Country:	
Phone:	
Email:	

Reason for return:

☐ Defect	☐ Double delivery
☐ Wrong item	☐ Does not meet expectations
☐ Transport damage	☐ Wrong order
☐ Other:	

Returned items

Amount	Item	Sensor code / Model Duo Charger

Notes

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Instructions return

Returning

Make sure that:

- You first contact us via info@ipostechnology.com with the subject "Ipos Online Return" or via the Feedback form (under Contact) on our website;
- The items are complete;
- The items are in the original, undamaged packaging;
- A copy of the invoice and this return form are enclosed.

Useful tips

We try to process your return as quickly as possible. Here are some useful tips.

- You can see the sensor code when you connect it with your phone. Can't turn them on or can't find them with your phone? Leave this box empty.
- The charger model is found on the sticker on the bottom.
- Make sure you package your items well so they don't get damaged during transport.
- To reduce waste, you can use the box in which we've shipped the item to you.

Shipping

Bring the package to a post office of your own choosing. You will receive proof of shipping there. Save this until your return has been fully processed. This is your proof that you have actually shipped the package, and you may be asked about it if your package gets lost during transport.

Processing

As soon as the return has been processed with us, we will contact you. Of course we try to do this as quickly as possible. Haven't heard from us after 14 days? Please contact us at info@ipostechnology.com or fill out our contact form on the website.